

Australian Small Business Supplier Payments

Thryv Australia Purchase Order Terms and Conditions

Thryv Australia Pty Ltd (**Thryv Australia**) is a signatory to the Australian Supplier Payment code developed by the Business Council of Australia.

To be an eligible small business, suppliers must:

- Have an Australian ABN, and;
- Have revenue of no more than AU\$10 million in the last year

Thryv Australia commits to:

- Pay eligible Australian small business suppliers within 30 days of receipt of a correct invoice, or on mutually agreed terms
- Pay suppliers on-time, following receipt of a correct invoice
- Provide clear guidance about payment procedures to suppliers
- A process for resolving payment disputes and complaints

Feedback to Thryv Australia

Eligible small business suppliers may contact us should you wish to raise any concerns relating to the application of the Australian Supplier Code.

For more information contact apinvoices@thryv.com

Please provide the following information with your request:

- Company details
- Contact details
- Total annual revenue from previous financial year
- Brief summary of concern relating to application of Australian Supplier Code

How do I find out if an invoice has been paid?

Email apinvoices@thryv.com

Where do I send invoices for processing?

Email FinancePoGr@thryv.com